

ANNEXURE A

Escalation Matrix

Details of	Contact Person	Address	Contact No	Email Id
Client Servicing	Dines Rawat	3830, 2 nd Floor, Lal Kothi Pataudi House Road, Daryaganj, New Delhi-110002	011-46288821	helpdesk@questgroup.in
Head of Client Servicing	Amit Kapoor	3830, 2 nd Floor, Lal Kothi Pataudi House Road, Daryaganj, New Delhi-110002	011-46288827	Amitkapoor@questgroup.in
Compliance Officer	Amit Kapoor	3830, 2 nd Floor, Lal Kothi Pataudi House Road, Daryaganj, New Delhi-110002	011-46288827	amitkapoor@questgroup.in
CEO	Nupur Garg	3830, 2 nd Floor, Lal Kothi Pataudi House Road, Daryaganj, New Delhi-110002	011-46288830	nupurgarg@questgroup.in

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.